

**Citizen Survey
County of Kaua'i**

Moku:

Submit completed forms to: Office of the Mayor, 4444 Rice Street, Suite 235, Lihue, HI 96766, fax: 241-6877, or email: mayor@kauai.gov by 3/15/15

1. Are you satisfied or dissatisfied with the way County government is dealing with the following issues:

| | Very Satisfied | Somewhat Satisfied | Neutral | Somewhat Dissatisfied | Very Dissatisfied | Comments |
|---|----------------|--------------------|---------|-----------------------|-------------------|----------|
| a. The condition of streets and sidewalks | 5 | 4 | 3 | 2 | 1 | |
| b. The amount of traffic | 5 | 4 | 3 | 2 | 1 | |
| c. The condition of parks | 5 | 4 | 3 | 2 | 1 | |
| d. The condition of recreational facilities | 5 | 4 | 3 | 2 | 1 | |
| e. The level of recreational programs | 5 | 4 | 3 | 2 | 1 | |
| f. The level of public safety | 5 | 4 | 3 | 2 | 1 | |
| g. The level of fire response | 5 | 4 | 3 | 2 | 1 | |
| h. The level of ambulance response | 5 | 4 | 3 | 2 | 1 | |
| i. The level of lifeguard services | 5 | 4 | 3 | 2 | 1 | |
| j. The rate of growth and development | 5 | 4 | 3 | 2 | 1 | |
| k. The level of emergency services | 5 | 4 | 3 | 2 | 1 | |
| l. The level of public transportation | 5 | 4 | 3 | 2 | 1 | |
| m. Planning for the future | 5 | 4 | 3 | 2 | 1 | |
| n. Developing affordable housing | 5 | 4 | 3 | 2 | 1 | |
| o. Creating economic opportunities | 5 | 4 | 3 | 2 | 1 | |
| p. The level of elderly services | 5 | 4 | 3 | 2 | 1 | |
| q. Recycling opportunities | 5 | 4 | 3 | 2 | 1 | |

2. How do you rate County's delivery of customer services that are applicable to you:

| | | | | | | |
|---|---|---|---|---|---|--|
| a. Building Permits | 5 | 4 | 3 | 2 | 1 | |
| b. Planning Permits | 5 | 4 | 3 | 2 | 1 | |
| c. Drivers Licensing/Vehicle Registration | 5 | 4 | 3 | 2 | 1 | |
| d. Ease of Payments (Real Property, Bus pass) | 5 | 4 | 3 | 2 | 1 | |
| e. Job Applications | 5 | 4 | 3 | 2 | 1 | |
| f. Website | 5 | 4 | 3 | 2 | 1 | |

3. To balance the County of Kauai's budget, I support (check all that apply):

- a. Cutting expenditures and services _____
- b. Reducing the county workforce _____
- c. Increasing real property taxes _____
- d. Increasing user fees _____
- e. Supporting an increase in General Excise Tax _____
- f. Other: _____

4. By cutting county expenditures, I'm willing to support the following:

- | | | |
|--|-----------|----------|
| a. Reducing landfill & transfer station operations from seven days to six days a week | Yes _____ | No _____ |
| b. Eliminating police reports for non-criminal incidents such as routine vehicle collisions | Yes _____ | No _____ |
| c. Experiencing longer response times from the police department | Yes _____ | No _____ |
| d. Removing School Resource Police Officers from public high schools | Yes _____ | No _____ |
| e. Increasing the number of days it takes to approve a building or planning permit | Yes _____ | No _____ |
| f. Reducing the number of meals served to elderly residents during the week | Yes _____ | No _____ |
| g. Increasing the age of paratransit use from 60 to 65 years old and requiring a disability | Yes _____ | No _____ |
| h. Reducing the level of lifeguard services | Yes _____ | No _____ |
| i. Experiencing longer response times from the fire department | Yes _____ | No _____ |
| j. Reducing bus routes and frequencies | Yes _____ | No _____ |
| k. Reducing monetary assistance to nonprofits for social services | Yes _____ | No _____ |
| l. Reducing monetary assistance to organizations for economic stimulus projects (agriculture, tourism) | Yes _____ | No _____ |
| m. Reducing funding for youth activities (summer fun, KPAL) | Yes _____ | No _____ |
| n. Other: | Yes _____ | No _____ |

5. Any increase in real property taxes should go toward (circle up to three):

- | | |
|---|---|
| a. Fixing roads and sidewalks | j. Promoting economic opportunities, jobs |
| b. Reducing traffic | k. Improving ambulance response |
| c. Improving parks | l. Improving fire response |
| d. Improving recreational facilities | m. Improving elderly services |
| e. Increasing bus frequency, routes | n. Improving youth activities |
| f. Building affordable housing | o. Using technology to make government more efficient |
| g. Diverting waste from Kekaha Landfill | p. Planning for our future |
| h. Increasing police presence | q. Improving emergency planning and responses |
| i. Addressing crime and drugs | r. Other: |